Resolving "Bad Request" Error

Cause

Unknown, but it has something to do with the SSO login. Happens sporadically.

Applies To

- When you are trying to access an SSO-protected website
- When you see "Bad Request", like the following message:

Bad Request

Your browser sent a request that this server could not understand.

Resolution

Any of the three options below should resolve the issue:

- Try browsing to the same page in a different browser (that you hadn't already tried)
- Try browsing to the same page in your main browser, but using a incognito/private window.
- Clearing the cookies/cache from your main browser.

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